



Beer Ticket Trailer Volunteer Procedures Upon Arrival

- Beer Ticket Trailer Volunteers are to check in at the volunteer tent, located in between brick building and splash pad, upon arrival. At this time, volunteers will turn in or sign their Staff/Volunteer Information acknowledgement form.
- Volunteers will receive their T-Shirt and be directed to their assigned beer trailer.
- The on-site Volunteer Coordinator will go through the beer ticket trailer rules and responsibilities while providing a short training to all volunteers.

Beer Ticket Trailer Volunteer Policies & Responsibilities

- All volunteers must wear their volunteer t-shirt while on shift.
- One (1) to two (2) volunteers will be stationed outside trailer checking all patron I.D's. Patrons ages 21 years of age and older will receive a wristband upon getting their I.D. checked.
- Volunteers must place the wristband on the patron's wrist.
- Two (2) to three (3) volunteers will be stationed inside the ticket trailer selling drink tickets.
- Volunteers will be handling money and using credit card swipers on iPads/iPhones.
- Radios will be stationed inside the trailers. Please radio the on-site Volunteer Coordinator to request cash pick-ups, make change, request additional wristbands, etc.

Beer Ticket Trailer Volunteer Check Out

- At the conclusion of your shift, please clean/tidy up your station for the next shift or the following day.
- Report to the volunteer tent to sign out. Each volunteer will receive two (2) drink tickets at the conclusion of his/her shift at this time. Drink tickets may be used at any time during the festival.